### TestPlan

### FAQs

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### What Do I Do If No Test Case Exists in a Test Suite?

### Symptom

When a test suite is executed, the following error information is displayed:

- Manual test suite: "No test case exists in the test suite. Add a test case and try again."
- API automation suite: "Test case cannot be empty."

### **Root Cause**

The error information is displayed when a test suite contains no test case.

### Solution

- **Step 1** Click the name of the test suite that reports the error. The **Details** page is displayed.
- **Step 2** Click **Add Case** to add a test case to be executed for the current test suite.
- Step 3 After a test case is added, run the test suite again.

----End

## **2** What Do I Do If a User Does Not Have the Operation Permission?

### Symptom

When an operation is performed on an API test suite or test case, the following error information is displayed: "Your role has no permission for this project."

### Root Cause

The error information is displayed when a user has only the viewer permission for a project.

### Solution

Contact the project creator or manager to adjust the role of the user in the project by referring to **Member Management**.

## **3** What Do I Do If a Test Suite Is Being Executed or Queuing?

### Symptom

During test suite execution, the following error information is displayed: "Test suite is in progress/Queued."

### **Root Cause**

A test suite is being executed.

### Solution

Perform the operation after the test suite is executed.

## **4** What Do I Do If a Test Suite ID Does Not Exist?

### Symptom

TestPlan FAQs

During pipeline execution, the following error information is displayed: "The test suite ID does not exist. Check whether the test suite ID has been deleted."

### **Root Cause**

The error information is displayed when an API automation suite configured for the pipeline has been deleted but is not synchronized to the pipeline.

### Solution

On the pipeline editing page, select the corresponding task, reconfigure the task, and select the test suite again.

## **5** What Do I Do If the Document in a Test Case Fails to Be Downloaded?

### Symptom

During the download of the document associated with a test case, the following error information is displayed: "The request file does not exist."

case1					Save : X
Details	Result Defects Operation History				Error × DEV-36-40022 : The request file
Descrip	tion			Basic Information	does not exist.
No data	available.			Status :	New
Prereq	isites			ID :	102
No data	available.			Test case level: (!)	OL2
Test St	eps		::	Execution Mode :	Manual test
No.	Step	Expected Result	Operation	Module :	
	111	1		Processor :	
1				Version :	
*				Iteration:	
Comme	ents			Tag :	
Use @	to notify others. Press Ctrl+V to paste a screenshot.			Туре:	Function Test
				Associated requiremen	ts: Associated Requirement
				Туре:	Add
					Test doc.txt 🛛 🖄 🖻
				Folder :	Others

### **Root Cause**

- The document associated with the test case is deleted.
- Data is lost due to service exceptions.

### Solution

**Step 1** Click **Documents** on the top navigation bar.

- **Step 2** Click the **Recycle Bin** tab and search for the document name of the test case.
  - If the document exists, click 3 to restore it.

Restore All Delete All Enter a keywo	rd. Q					
Name	Path	Size	Туре	Deleted By	Deleted At 😑	Operation
Test doc.txt	J	1 KB	THT	echotest_inti01	Sep 21, 2022 19:21:43 GMT+08:00	3 ē
					10 · Per Page, Total 1 Records	< 1 > Go To 1

- If the document does not exist, go to **Step 3**.
- Step 3 Return to the test case page, find the document that fails to be downloaded, clickto delete the document, and upload it again.

Associated requirements	: Associated Requi
Туре:	Add
	Test do 🖄 🛅
Folder :	Others
 -End	

## **6** What Do I Do If No Test Case Exists In a Test Plan

### Symptom

The test case that has been written cannot be found in the new test plan.

1 No case is added	to the test plan yet.Add C	Case								×
< All Cases	Manual Test AP	Automation								
- Eeatures	(0) T	Enter a keyword.	Q All cases	Advanced Filter					Create	Import •
Other Requirements	(0) (0)	Name			ID	Result	T Level T	Executor	T Execution Mode	Operation 🚯
						5				
					Ċ	E				
				No Full data test cases an	vailable. Go to test case:	Add Case Or directly c	contact me. Create a test ca	ase. ~		

### **Root Cause**

TestManagement supports two modes: test case library and test plan. The test case library is a summary of all test cases and test suites in the project.

Test cases in the test case library can be added to a test plan for testing. However, no case is added to the new test plan, so the list is empty.

### Solution



No case is added to	the test plan yet.Add C	iase								×
< All Cases	fanual Test AP	Automation								
Features	(0) ··· <b>T</b>	Enter a keyword.	Q All cases	Advanced Filter					Creat	Import •
+ Requirements	(0)	Name			ID	Result	T Level T	Executor	T Execution Mode	Operation 🔅
						Q				
				No Full data test cases availa	able. Go to test case: Ad	d Case Or directly c	ontact me. Create a test o	case. ~		



----End

### What Do I Do If Work Items of the Task Type Cannot Be Added When a Test Plan Is Created or Updated?

### Symptom

In a Scrum project, work items of the **Task** type cannot be selected when adding a requirement to the test plan. In a Kanban project, work items of types other than **Requirement** cannot be selected when adding a requirement to the test plan.

### Root Cause

In a Scrum project, the **Task** type is more oriented towards a specific development task than a complete requirement story.

Therefore, only the **Epic**, **Feature**, and **Story** work items of a Scrum project and the default **Requirement** work items of a Kanban project can be added to the test plan. Work items of the **Task** and other custom types cannot be added to the test plan.

### 8 What Do I Do If Test Cases Cannot Be Associated with Work Items of the Task Type?

### Symptom

In a Scrum project, work items of the **Task** type cannot be associated when associating a requirement to the test plan. In a Kanban project, work items of types other than **Requirement** cannot be associated when associating a requirement to the test plan.

🗉 🚞 Features	(3) 🍸	Enter a keyword. Q	Associate	D		×			Create	Import	rt •
Cther 0	(3)	Name	Current Plan	All requirements				Level T	Executor T	Opera	ation
E 🚞 Requirements	(0)		Enter a keywo	rd. Q					Executor		
		Test-Demo2	5	Subject	ID		ot executed	O L2		. •	æ
		Test-Demo	0	8 Requirement1	5681134		ot executed	<mark>O</mark> L2		•	æ
		Manual Test111	0	Requirement1	5681135		ucce	O L2	CloudTest_Tester	•	αő
			۰	0	5679612						
			0	+ 🕒	5679616						
			0	± 🛛 (	5679615	1					
			0	+ 😝 i	5679614						
			-								

### Root Cause

In a Scrum project, the **Task** type is more oriented towards a specific development task than a complete requirement story.

Therefore, only the **Epic**, **Feature**, and **Story** work items of a Scrum project and the default **Requirement** work items of a Kanban project can be associated with the test cases. Work items of the **Task** and other custom types cannot be associated with the test cases.

## **9** What Do I Do If the Test Case Completion Rate In the Test Report Is Lower Than 100%?

### Symptom

In CodeArts TestPlan, a test plan is created and a report is generated after all test cases are executed. However, on the **Quality Report** page, the test case completion rate is lower than 100%.



### Root Cause

The completion rate of test cases is 100% only when the status of all test cases in the test plan is **Completed**.

### Solution

- **Step 1** Click **Testing Design** on the top navigation bar. The **Test Cases** page is displayed.
- **Step 2** Click **v** next to **Test case library** and select the test plan to be viewed.
- Step 3 Select all test cases in the list and click Modify.

In the dialog box that is displayed, select **Completed** from the **Status** drop-down list.

< All Cases	Manual Test A	PI Automation										
- Features	(3) … 🝸	Batch Ope	eration				×		Create	Impo	ort •	] :
Other Requirements	(3)							ID		Oper	ration	¢
		Results:	Skip	•	Status : Completed		•	119		►	¢	:
								118		►	œ	:
				ОК	Cancel			115		►	¢	:
			Selected 3 Item		<i>P</i> Associated Requirement	► Batch Set Results	<b>₽</b> Modify		년 xport	×		

**Step 4** Return to the **Quality Report** page to view the test case completion rate.

----End

# **10** Why Is the Status of Test Cases in a Test Plan Inconsistent with That in a Test Case Library?

### Symptom

In CodeArts TestPlan, after a test plan is created and all test cases are executed, the status of the test cases in a test plan is inconsistent with that in a test case library.

### Root Cause

The test case status does not depend on the test case library or test plan.

According to the synchronization rule for the result and status of test cases in the test case library and test plan, the test case library records the latest result of test cases, which may be generated when a test case library is executed or when a test plan is executed.

If test cases in the user library are added to a test plan, then:

- Test cases are executed in the test plan, and the execution result is synchronized to the test case library.
- Test cases are executed in the test case library, and the execution result is not synchronized to the test plan.
- The status of test cases is updated in the test plan, and is not synchronized to the test case library.
- The status of test cases is updated in the test case library, and is not synchronized to the test plan.

## **11** How Are Variables Passed Between Steps in API Automation Cases?

### Symptom

How are variables passed between the previous and next steps when writing the API test automation script?clou

For example, to test API B, this API has an argument **orderNumber** whose value comes from the value of the **number** attribute in the response body of API A and changes dynamically. In this case, it is necessary to know how to dynamically pass the value of the **number** attribute in the response body of API A to the **orderNumber** argument of API B.

### Solution

The API test provides response extraction to solve the variable passing problem. For details about the functions and operations, see **Setting Response Extraction**.

## **12** How Do I Set Checkpoints for Test Procedures in API Automation Cases?

### Symptom

How do I set checkpoints involved in test procedures when writing the API test automation script?

POST	Custom URL F Checkpoints: 0									
				Request	Checkpoints	Response	Last Result			
Check whether	er the response is the	expected result.®								
Source		Property ①	Advanced Extraction Type ①	Type Value			Comparison Operator		Target Value	Operation
Response C	Code 🔹		v				==	•	200	⊡ ↓ ↑ ⊣
Response b	ody (JSON) 🔹	token.catalog[0].endpoint[0].id	Character string extraction 👻				Equals	•	12345	⊡↓↑⊣
Response b	ody (JSON) 💌	result.status	N/A 👻				Equals		SUCCESS	⊡↓↑⊣

### Solution

For details about the checkpoint function and operation procedure, see **Setting a Test Checkpoint**.